

# Achieve Australia annual report for 2023 to 2024



**achieve**  
australia

## Achieve Australia Annual Report 2023 - 2024




	<p>This is an Easy Read made by Achieve Australia to tell you about our Annual Report.</p>
	<p>Our Annual Report tells you about the big things that happened at Achieve between 1 July 2023 and 30 June 2024</p>
	<p>An Easy Read should be easy to understand.</p>
	<p>You can ask someone to help you read our Annual Report so you can ask questions if you want to.</p>
	<p>When you see the words, we, our or us it means Achieve Australia.</p>

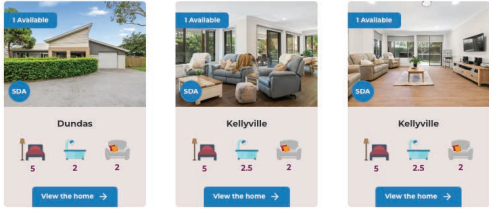



	<p>Achieve Australia employs the people who support you at home, and when you go out and at day programs you go to.</p>
	<p>We support people in Sydney, Northern NSW and in South East Queensland.</p>
	<p>We pay our respects to the Aboriginal people who are the traditional owners of these lands.</p>
	<p>The head of Achieve is Jo-Anne Hewitt. She is the CEO.</p>
	<p>Achieve also has a Board who gives advice to Jo-Anne and her team. The head of the Board is Kerry Stubbs.</p>




	<p>Kerry and Jo-Anne welcome you to this report.</p>
	<p>Achieve had a very good year. We managed money carefully to stay strong and create more and new ways to serve people with disability. Read our financial results at the end of this document.</p>
	<p>We also improved our workplace so people wanted to stay working with us.</p>
 <p><b>1200</b> Achieve employees</p> <p><b>72</b> Supported employees</p> <p><b>78</b> Volunteers</p>	<p>More 1200 people work or volunteer at Achieve</p>



 <p><b>279</b> People receiving supported Independent living</p> <p><b>37</b> Apartments</p>  <p><b>56</b> Community homes</p> 	<p>We provide services to people in their homes all day, every day and support them at night.</p>
<p><b>59</b> People receiving drop-in support</p> 	<p>Other people just want support sometimes so we drop into their house when they say so.</p>
<p><b>366</b> Short term accommodation nights provided</p> 	<p>We also welcomed people to stay with us for a short while – for weeks or more.</p>
<p><b>310</b> People supported through our community and lifestyle programs</p>  <p><b>3</b> Community and lifestyle locations</p> 	<p>People also enjoyed our day program services in Epping, Seven Hills and Casino which is Northern NSW</p> <p>They listened to music, created art, went out to visit great places and made friends.</p>

	<p>Other people want to talk to our Support Coordination team to find services best for them. These services may not be at Achieve.</p>
	<p>We did lots of new things during the year. We started holiday fun for people at the seaside in a place called Evans Head</p>
	<p>People finished a new training course to learn good life skills like catching a train, bus or ferry. When people finish they are called graduates. We had a party for our graduates.</p>
	<p>Young people with disability helped to make this training called My life, My say.</p>

<p><b>Our Homes</b></p> 	<p>Achieve also created a new way on our website for people with disability to search for a new home. They can see photos of the house and a map of the rooms.</p>
	<p>People and their families can see services they can get if they live in the house plus who lives there now and what great things it has like a vegetable garden.</p>
	<p>We also welcomed great new people. They were in charge of their move to a new house and told us how they wanted to do this.</p>
	<p>Some new people came. Some moved from hospitals and some came from somewhere else.</p>

	<p>We welcomed 10 young people to start receiving services from us in their homes in Sutherland in Sydney's south.</p>
	<p>And we welcome all the people who work in a place called Windara in Northern NSW.</p>
	<p>Windara is a lovely place. It has a café and sells plants.</p>
	<p>Our new team members work as gardeners or selling coffees or plants.</p>





We want to welcome more people. We started talking to people living in Queensland about receiving services from us. We also started talking to the people who already support them about working with Achieve.



A very exciting new idea was an art competition for everyone.



We were also happy when people told us the new things they wanted to do like go on a cruise or visit special places like the Blue Mountains.



People also told us things they wanted to do like make a painting for a friend.

They invited a local Aboriginal expert to visit their home to help them.



People joined our teams to go in the Casino Fun Run.



And to help at a garden for everyone.



Achieve loves it when people tell us what they like to do.



We also have a team called the Quality Champions who visit people at home to ask what they want us to do better.



Achieve also talks to leaders and experts about how to make the NDIS better for you and other people with disability.



We want all the people who work at Achieve to do a very good job for you.



Our team members who do the best job get an award called a STAR Award.



We love celebrating great work done for you.



Training our team members is another way we make sure we do good work for you.



Some training is done at our places of work.



Other training is at places where we work or people go to learn from people outside Achieve.



Kerry and other Board members also did training so they can provide the best advice to Achieve.

Our Board includes people with disability who help us learn.



Board member Katie Kelly OAM was a paralympian and she helped us take part in the Casino Fun Run. She helps us understand the world for people with low vision or who are blind.



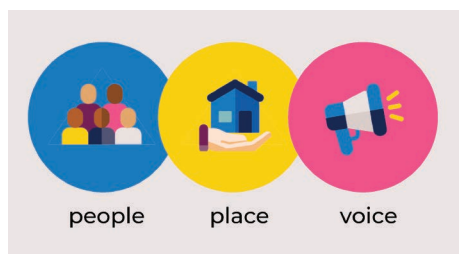
OAM is a Medal of the Order of Australia given to people who make Australia better for everyone.



	<p>Dr Scott Avery is an expert on disability and Aboriginal culture. He helps us learn about life for people with disability. He is deaf and wears cochlear implants.</p>
	<p>Katie and Scott advise Achieve on many other things about running a good organisation.</p>
	<p>We also created a strategy to guide our work for the next 3 years.</p>
	<p>A strategy tells us all the things we need to spend time on to do our very best work for you and other people we support.</p>



We did work to make sure we can be a good employer of people of all types including people with disability.



We created a special plan to understand work from the view of a person with disability.



This work is called a Disability Inclusion Action Plan. We also call it a DIAP.



The DIAP tells us things we do now that make people with disability feel included and things we still must do.



We want Aboriginal people who are on our team, or who receive services from us or who visit us to feel safe and welcome.

	<p>This work is called a Reconciliation Action Plan. We also call it a RAP.</p>
	<p>We had help from a great team who are Aboriginal and know how to create a RAP. They are the Yarnnup team.</p>
	<p>An Aboriginal artist called Elaine created beautiful artwork for our RAP.</p>
	<p>Elaine spent time with people who go to our day programs. They talked and created art together to help Elaine make new art for our RAP.</p>
	<p>Achieve also did work to make sure we do things fairly and that we are good to the environment.</p>



The environment is the air, the earth, plants and animals.



We also made a plan to make sure we only work with companies who pay people fairly to do a job. This work is called a Modern Slavery Statement.



Our team helped hold a big sale for The Sewing Basket.



The Sewing Basket is part of Achieve and employs people with disability.





The Sewing Basket has 4 shops that sell wool, sewing thread and more things to make clothes and quilts and craft.



We also have a factory that employs people with disability called AchievAble Enterprises.



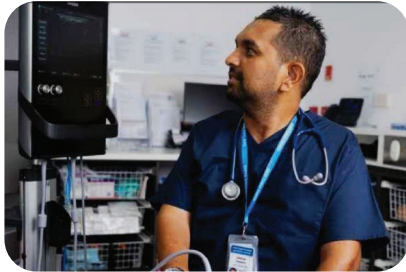
AchievAble Enterprises packs things like show bags for the Royal Easter Show.



Some of the team who are people with disability did training for a year. We had a party for them.



We also worked with The Achieve Foundation to make things better for people with disability.



The Achieve Foundation welcomed Dr Dinesh Palipana to help tell people about its work.



Dr Palipana uses a wheel chair and says people with disabilities can be doctors like he is.



The Achieve Foundation is helping Achieve write a plan for all the people who work for us to make sure they do their job very well.



This plan is called The Practice Framework and when it is finished Achieve will share it with other places that provide services to people with disability.



We want everyone working with people with disability to do good work that keeps people happy and safe.



Achieve also worked with Inclusive Housing Australia. They are also called IHA.



IHA build and look after homes and apartments they are created for people with disability.



Homes for people with disability have things like wider halls and doors and special equipment for people who use a wheelchair.



IHA are building more homes for people with disability.

	<p>Achieve is a for purpose organisation. All money we make goes to pay bills and our team, and to provide good services to people with disability.</p>
	<p>Our revenue is how much money we got. We got One Hundred and Fifteen Million Nine Hundred Thousand and Three Hundred and Forty Dollars.</p>
	<p>Revenue comes from the NDIS and from Achieve investing money. Investing can be putting money in the bank or buying things that increase in value.</p>
	<p>Our total assets were Sixty One Million Two Hundred and Twenty Seven Thousand Five Hundred and Sixty Three Dollars.</p>



	<p>Assets are things we have like buildings we own and cars and equipment like computers and trolleys.</p>
	<p>We finished the financial year with liabilities of Thirty Two Million Three Hundred and Sixty Two Thousand and Four Hundred and Seventy One Dollars.</p>
	<p>Things we have to pay money for include renting buildings and paying people to provide us with services.</p>
<p>thank you</p>	<p>Thank you for reading our Annual Report</p>